



# iDefense<sup>®</sup> ANALYST SERVICE

The iDefense Analyst Service helps organizations supplement their security teams' capabilities to make better-informed and faster decisions, and move from a reactive to a proactive security posture.

Relevance is key when it comes to security intelligence supporting critical business decisions, and true contextual intelligence is derived from a fusion of multiple technical and intelligence disciplines. In today's highly competitive market for security intelligence talent, however, it can be difficult and costly for organizations to find and staff all the competencies required to combat today's online security threats. The iDefense Analyst Service, an optional component of the iDefense IntelGraph service offering, provides access to a team of security specialists, including experienced network defenders, cyber intelligence professionals and technologists, with a broad range of skills and expertise for nuanced research into critical threats and issues.

**The iDefense Analyst Service allows customers to directly submit Requests for Intelligence (RFIs) related to various cybersecurity topics including:**

- Malware reverse engineering
- Context surrounding indicators of compromise
- Impact analysis of vulnerabilities, exploits and threat campaigns
- Capability analysis of threat actors and groups

## A QUICK AND EASY REQUEST

Upon receipt, a customer's RFI is assigned to the appropriate analyst team and subject matter expert within iDefense Security Intelligence Services. After an initial analysis is completed, the findings and recommendations are reviewed for quality assurance before providing a final response to the customer.

The iDefense Analyst Service typically provides answers to RFIs that require a light amount of research within two business days, although RFIs clearly marked "Urgent" may be prioritized for same-day turnaround. RFIs that are overly broad or require a large amount of research may be refined in scope by iDefense, in collaboration with the requesting customer.

## HUMAN ANALYSIS TO REDUCE FALSE-POSITIVES

The iDefense Analyst Service works best when employed to provide tactical intelligence in support of an incident response (IR) capability, or to provide answers to specific questions needed for operational guidance to aid strategic direction. For traditional reactive IR post-occurrence, the iDefense Analyst Service provides important background on key indicators of compromise (IOCs) or assists with attribution. For forward-looking proactive IR to help identify potential future incidents, the iDefense Analyst Service provides additional information on existing intelligence to support the hunting activity. The iDefense Analyst Service also provides assistance in helping customers understand how to apply the resulting intelligence to their unique environments.

## FEATURES



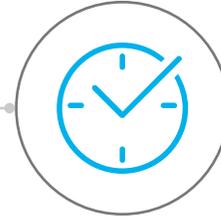
### **Make easy and quick submissions**

A simple email starts the process



### **Gain access to experienced human analysts**

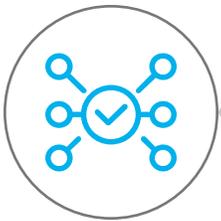
Leverage 40+ analysts across a range of threat intelligence disciplines



### **Achieve quick turnaround**

Response on most RFIs within two business days

## BENEFITS



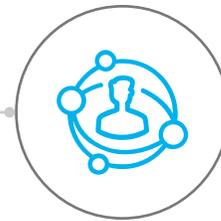
### **Validate automated analyses**

Reduce false-positives and save time and money on security decisions



### **Tailor intelligence to your environment**

Customize your intelligence request to fit your organization's specific needs



### **Enhance incident-response efforts**

Expand your internal teams' capabilities and scale, and respond to threats more quickly and effectively